

Tennis for Life Refund Policy

Tennis for Life makes every effort to sell its services fairly and help everyone understand what they are signing up too. The charges are quite small and commitment is essential to know whether the expenses incurred can be covered. Operating on such small margins means this is the policy.

For all prepaid activity or events:-

1. Withdrawal of an activity or event with 1 month or greater notice – full refund
2. Withdrawal of an activity or event with 2 weeks' notice or greater – 75% refund
3. Withdrawal of an activity or event with 1 weeks' notice or greater – 50% refund
4. Withdrawal of an activity or event within 1 week of starting – 25% refund
5. Withdrawal of an activity or event on the day of the activity or after – No refund

Note – An activity or event is such as things Tennis termly groups, holiday groups, tournaments, match plays, box league enrolments, and any other such activities that from time to time are run and fall into this category.

For all individual tennis/fitness lessons booked in advance and paid on the day, or at some point after:-

1. Cancelling the lesson with 48 hours or greater notice – No charge
2. Cancelling the lesson 24-48 hours' notice – 25% charge
3. Cancelling the lesson the day before - 50% charge
4. Cancelling the lesson on the day – Full payment

Note – Sometimes these lessons may have more than 1 person in them which means if one person drops out the charge will be made by those left in the lesson. These can also stop at any time without incurring a charge. However notice is appreciated.

Also please note there is no notice period and you are free to drop out at any time without incurring any extra costs.

Thank you for understanding.

Donna Andrews, Head Coach

Tennis for Life

Feb 2022